



April 23, 2018

Dear Ascend Customers,

We are excited to share the news of our complete laboratory renovation. We made many process improvements to increase usage of highly automated systems. Over the next several months, we will implement several changes to specimen collection tubes, test methods and services to align our operational processes.

Our laboratory upgrades allow continuous use of innovative solutions and advanced technologies to verify accurate receipt of labeled patient specimens. Also, we have new automated instrument lines validated for new tube types, which demonstrate improved quality and requires less blood drawn from your patients. These systems improve accuracy, turnaround time and avoid unnecessary intervention when processing patient specimens.

We appreciate your continued loyalty to Ascend. We are constantly striving to provide industry-leading service and excellence in testing, using the most innovative tools and technology.

Sincerely,

Patti Hunsader, MT(ASCP), CLS
Chief Operating Officer